

DECISION No. 06/PC/ARPCE/2026 OF 18 February 2026

LAYING DOWN THE CONDITIONS AND PROCEDURES FOR THE IDENTIFICATION OF SUBSCRIBERS TO MOBILE CELLULAR AND SATELLITE TELEPHONY SERVICES

The Council of the Regulatory Authority of Post and Electronic Communications,

- Having the regard to Law No.18-04 of 24 Chaâbane 1439 corresponding to 10 May 2018, laying down the general rules relating to post and electronic communications;
- Having the regard to Law No. 18-07 of 25 Ramadhan 1439 corresponding to 10 June 2018, as amended and supplemented, relating to the protection of natural persons in the processing of personal data;
- Having regard to Law No. 09-04 of 14 Chaâbane 1430 corresponding to 5 August 2009 laying down specific rules relating to the prevention and combating of offences linked to information and communication technologies;
- Having the regard to Law No. 08-11 of 21 Jomada Ethania 1429 corresponding 25 June 2008, relating to the conditions of entry, residence and movement of foreigners in Algeria.
- Having regard to Executive Decree No. 09-410 of 23 Dhou El Hidja 1430 corresponding to 10 December 2009, as amended and supplemented, laying down the security rules applicable to activities involving sensitive equipment;
- Having regard to Executive Decree No. 21-44 of 3 Jomada Ethania 1442 corresponding to 17 January 2021, as amended and supplemented, laying down the operation regime applicable to each type of networks open to the public and to the various electronic communications services;
- Having regard to the Executive decrees approving the licences of operators of cellular mobile and satellite telephony and the related specifications;
- Having regard to the Presidential decree of Aouel Safar 1443 corresponding to 8 September 2021, appointing a member to the Council of the Regulatory Authority of Post and Electronic Communications;
- Having regard to the Presidential decree of 14 Dhou El Hidja 1443 corresponding to 13 July 2022, appointing a member to the Council of the Regulatory Authority of Post and Electronic Communications;

- › Having regard to the Presidential decree of 23 Moharram 1444 corresponding to 21 August 2022, appointing a member to the Council of the Regulatory Authority of Post and Electronic Communications;
- › Having regard to the Presidential decree of 23 Joumada Ethania 1444 corresponding to 16 January 2023, appointing the president of the Council of the Regulatory Authority of Post and Electronic Communications;
- › Having regard to the Presidential decree of 9 Dhou El Hidja 1444 corresponding to 27 June 2023, appointing a member to the Council of the Regulatory Authority of Post and Electronic Communications;
- › Having regard to the Presidential decree of 10 Rabie El Aouel 1445 corresponding to 26 September 2023, appointing a member to the Council of the Regulatory Authority of Post and Electronic Communications;
- › Having regard to the Presidential decree of 19 Chaâbane 1446 corresponding to 18 February 2025, appointing a member to the Council of the Regulatory Authority of Post and Electronic Communications;
- › Having regard to Decision No.71/SP/PC/ARPT/2015 of 28 October 2015, as amended, laying down the terms and conditions for the identification of subscribers or holders of prepaid SIM/USIM cards;
- › Having regard to Decision No. 36/SP/PC/ARPT/2016 of 21 March 2016, laying down the conditions for remote migration from one network to another of the same operator for its subscribers holding duly identified prepaid SIM/USIM cards;
- › Having regard to Decision No.05/SP/PC/ARPCE/2020 of 13 February 2020, on the definition of the active prepaid subscriber to mobile telephony services offers;
- › Having regard to the internal regulations of the Regulatory Authority of Post and Electronic Communications;
 - › Considering Art. 161 of Law No. 18-04 of 10 May 2018, aforementioned, that stipulates: *‘The establishment of the Subscriber’s identity with the Operator shall be mandatory prior to the activation of their line and/or the provision of any other service.’;*
 - › Considering the provisions of the specifications relating to the establishment and operation of a public electronic communications network and provision of mobile cellular and satellite telephony services, relating to the identification and the protection of personal data;
 - › Considering the deliberation of the Council of the Regulatory Authority at its meeting held on 6 and 7 October 2025.
 - › Considering the deliberation of the Council of the Regulatory Authority at its meeting held on 17 and 18 February 2026.

Article 1:

The purpose of this decision is to lay down the conditions and procedures for the identification of subscribers to mobile cellular and satellite telephony services.

Article 2:

For the purposes of this decision, the following definitions shall apply:

Subscriber: Any natural or legal person who has validly entered into a contract with an electronic communications operator holding mobile cellular and satellite telephony licences, in which they are duly identified, in accordance with the legislation and regulations in force, for the provision of electronic communications services.

Operator: Refers to the holder of a licence to establish and operate cellular mobile telephony and satellite network open to the public.

Distribution network: Refers to the various distribution channels of the operator that handle the marketing and subscription to the electronic communications services offered by that operator.

Article 3:

Subscription to mobile cellular and satellite telephony services must be formalised by a bilaterally signed contract comprising, in particular, the precise identification of the parties, the full address of the Subscriber, of their authorised representative in the case of natural persons, or of their duly authorised representative in the case of legal persons, the general conditions of marketing, as well as the specific conditions and pricing applicable to the service.

The Operator is required to ensure the physical presence of the Subscriber and, where applicable, of their authorised representative in the case of natural persons, or of their duly authorised representative in the case of legal persons, at the point of sale within its distribution network at the time of subscription, and to enable the latter to verify the information contained in the contract before affixing their signature thereto.

The signature may be affixed either directly on the contract or through a process enabling handwritten signature or electronic signature.

The Operator is obliged to provide the Subscriber, by any means, a clear and legible copy of the said bilaterally signed contract, bearing the electronic or wet stamp of the Operator or of the authorised representative of its distribution network.

Article 4:

The Operator is required to demand the exact and genuine identification of the Subscriber and, where applicable, of their authorised representative in the case of natural persons, or of their duly authorised representative in the case of legal persons, and to verify the authenticity and accuracy of the identity information before any activation of a SIM card and/or the provision of

any electronic communications service, in accordance with the legislative and regulatory provisions in force.

This identification shall be carried out through the submission, by the Subscriber, or their authorised representative for natural persons, or by their duly authorised representative of legal persons, of a valid official identity document.

The list of recognised official identity documents shall be communicated to the Operators by the Regulatory Authority.

The Operator shall implement all appropriate technical and organisational measures in order to ensure the confidentiality and security of the personal data of Subscribers, their representative, and the duly authorised representatives of legal persons that it holds, processes, or save on the identification modules, in compliance with the legislative and regulatory provisions in force relating to the protection of personal data.

Article 5:

The Operator shall ensure the establishment of a procedure for the identification of MSISDN numbers used by a minor. These numbers shall be registered under the account of their legal guardian, together with the minor's identification information (surname, names, and date of birth).

The Operator must include a clause in the contract enabling the legal guardian to decide the fate of the MSISDN numbers used by the minor upon the latter attaining the age of majority, either by maintaining them (in the name of the guardian) or by their systematic termination, without prejudice to the right of assignment.

Article 6:

The Operator must verify the regularity of the stay of foreign nationals on the national territory, in accordance with the legislation and regulations in force, prior to the subscription to services.

Article 7:

The Operator must require, upon subscription to a service, the following:

a. For natural persons:

- A valid official identity document of the Subscriber;
- A valid official identity document of the authorised representative, where applicable;
- A duly executed power of attorney by which the Subscriber expressly authorises the representative to subscribe, in their name and on their behalf, to the services offered by the Operator.

The Operator must distinctly record on the contract the full identities of the Subscriber and of the authorised representative, where applicable.

b. For legal persons:

- A copy of the document establishing the legal person (articles of association, trade register, approval, legislative or regulatory text, etc.);
- A copy of the document certifying that the representative is duly authorised to subscribe to the services in the name and on behalf of the legal person;
- A valid official identity document of the duly authorised representative of the legal person, who is responsible for subscribing to the services on behalf of the legal person.

The Operator must distinctly record on the subscription contract the full identities of the Subscriber and of their duly authorised representative.

Article 8:

The database relating to the identification of Subscribers, maintained by the Operator, must be constituted, in addition to the information required by its specifications, in particular, of the following information elements:

a. For natural persons:

- Surname and names of the Subscriber;
- Date and place of birth of the Subscriber;
- Address of the Subscriber;
- National identification number, date and place of issue of the official identity document;
- Date of subscription.

When the subscription to a service is carried out on behalf of a Subscriber by an authorised representative, in addition to the aforementioned information of the Subscriber, the same information elements of the authorised representative must appear in the database relating to the identification of Subscribers..

In the case of MSISDN numbers used by a minor, the identification information of the latter (surname, names, and date of birth) must be recorded in the database, in addition to the identification information of the legal guardian.

b. For legal persons:

- Legal denomination of the Subscriber;
- Status of the Subscriber (public administration, diplomatic representation or consular services, economic operator, association, etc.);
- Exact address of the Subscriber's registered office;
- Surname and names of the authorised representative of the legal person;
- Date and place of birth of the authorised representative of the legal person;
- Exact address of the authorised representative of the legal person;
- National identification number or number of the official identity document of the authorised representative of the legal person;

- Date of subscription.

Article 9:

The Operator must include in the contract the obligation incumbent upon the Subscriber, in the event of loss, theft or deterioration of their SIM card, to proceed as follows:

- a. In the event of loss or theft of the SIM card:
 - To report, without delay, to the Operator for the purpose of immediate suspension of said card for all incoming and outgoing services;
 - To file a declaration with the competent authorities;
 - To present, to the Operator, the declaration of loss or theft, issued by the competent authorities, for the reactivation of services, through the allocation of a new SIM card.
- b. To present the deteriorated SIM card to the Operator for replacement.

The contract must contain a clause stating that any failure by the Subscriber to comply with the aforementioned formalities shall engage their liability in the event of fraudulent use of their SIM card.

Article 10:

In order to enable the Regulatory Authority to carry out the missions entrusted to it by the legislation and regulations in force, the Operator shall be required to transmit to the Regulatory Authority the information elements referred to in Article 8 above, in accordance with the format and deadlines set by the Regulatory Authority.

Article 11:

This decision repeals any contrary provision, in particular Decision No. 71/SP/PC/ARPT/2015 of 28 October 2015.

Article 12:

This decision shall enter into force on the date of its notification to the Operators and shall be published on the website of the Regulatory Authority.

Article 13:

The Director General is responsible for monitoring and implementing this decision.

For the Council

The President